1. Authenticity and credibility

According to International Journal of Computer Science Issues website, it is a well-established and notable venue for publishing high quality research papers as recognized by various universities and international professional bodies. All published papers are refereed by the international competent researchers and scientists. A full double - blind international refereeing process is used(https://www.ijcsi.org/about.php). Both authors, Noela Jemutai Kipyegen and William P. K. Korir, are instructors at Egerton University, have many publications. Kipyegen has master’s degree of science, software engineering, Korir has the master’s degree of computing science. (http://egerton.ac.ke/index.php/Computer-Science/noela-j-kipyegen.html)(http://www.egerton.ac.ke/index.php/Computer-Science/kiplangat-korir-william-pau.html)

Therefore, this paper is much likely to be authentic and credible.

1. Summary

Documentation is one of the many factors that contribute to success of a software project. There are eight processes in creating a document, analysis, design, development, validation, production, manufacturing, delivery and customer satisfaction. The first process is to analysis the possible audience. Next process is designing based on the documentation form analysis. Third is creating the actual document. Next is testing the documentation. Then is producing high-quality goods. Next is delivering the final product to the customer. Last is customer satisfaction. There are also seven rules of sound documentation;

1. Documentation should be written from the point of view of the reader, not the writer,

2. Avoid repetition,

3. Avoid unintentional ambiguity,

4. Use a standard organization,

5. Record rationale,

6. Keep it current and,

7. Review documentation for fitness of purpose.

The role of documentation in a software engineering environment is to communicate information to its audience and instill knowledge of the system it describes